



ADAPT

The key to
accessible
housing



What do we do?

Adapt manages a central list of disabled people wanting to move to an adapted and accessible property in Swansea.

Adapt identifies adapted homes either wheelchair accessible or suitable for people with mobility difficulties, available to let by any of the partner organisations.

Adapt matches applicants with relevant needs who could suitably accommodate the property.

Adapt is informed of any adapted social Housing properties vacant in Swansea.

Adapt matches applicants on the central list to those vacant properties.



If you require this information in an alternative format, let us know.

You can choose one of these formats:

- **Large print**
- **Braille**
- **CD for your computer**
- **Welsh**

What is an Adapted/ Accessible home?

It may be a flat, house or a bungalow and will have:

- ramped/level access,
- true level access shower
- bathroom /bedroom on the same floor



Who can apply to ADAPT?

Anyone over the age of sixteen who needs adapted housing can apply. You may have a disability or physical difficulties in accessing suitable housing. You can be:

- A single person/family
- An older person
- A family with disabled children

What if I live out of Swansea?

If you wish to be rehoused in Swansea you can still apply for adapted accommodation.

What if I own my own home, can I still apply?

You can still apply for adapted accommodation. You will need to provide us with further information during your assessment.

How do I apply?

If you would like to apply, you will need to make a housing application to any of the housing providers listed here:

City and County of Swansea

Housing Options,
High Street,
Swansea

☎ 01792 533100

www.swansea.gov.uk

Coastal Housing Group

11 Wind Street,
Swansea, SA1 1DP.

☎ 01792 479200

www.coastalhousing.co.uk

Tai Cymdogaeth

7-13 The Kingsway,
Swansea, SA1 5JN.

☎ 01792 646626

www.gwalia.com

Family Housing Association (Wales)

43 Walter Road,
Swansea, SA1 5NP.

☎ 01792 460192

www.fha-wales.com

What happens after I submit my application form?

Once you have made your housing application:

- Checks will be made to ensure that the information is correct and that you are eligible for rehousing.
- The housing provider that you applied to sends your application through to ADAPT.
- A housing assistant from the Adapt team then contacts you and arranges to visit you at your home to assess your needs.
- You will need to be visited by an occupational therapist (OT) who will also assess your needs.
- If the OT confirms a need for rehousing to an adapted property, your application will be processed and you will be accepted onto the ADAPT waiting list.
- If the housing assistant or OT feel there is no need for rehousing to an adapted property, we will inform you of the decision.
- You may also be eligible for rehousing in a general needs property.



How long will I have to wait for a home?

It is impossible to say. As so often is the case, there is great demand for homes to meet the needs of the growing list of people on the ADAPT register. We will try to find you suitable accommodation as soon as possible.



How are people matched to homes?

We look at the adaptations both inside and outside the home, make a list of applicants whose needs are most suitable depending on the type, size and location of the home. The need is based on assessments by the OT and the ADAPT Team.

Should there be more than one suitable applicant, it is the decision of each individual landlord who is offered the home.

You may be contacted by a member of the ADAPT Team if we feel that we may have somewhere suitable to your needs and within a reasonable distance to the area of your choice. It will be your decision if you wish to be shortlisted for the home.



What happens after I view the home?

You will need to decide whether you wish to accept or refuse the offer of accommodation. If you accept:

- The landlord will ask you to sign a tenancy agreement and provide advice and information.
- You will need to notify relevant agencies, such as utility companies, of your change of address.

If you refuse the offer:

- Please ensure that you have fully considered the offer.
- Let us know as soon as possible and fully explain the reasons for refusing the property.
- You will still remain on the register.

What happens if my circumstances change

You should inform us as soon as possible. We need to know if:

- You change your address
- You change your telephone numbers
- Any changes to your disability or medical condition
- Any member of your household moves out
- Anyone moves in with you

Once you notify us of any changes, we will let you know if a reassessment of your needs is required.

Who will contact me if I am shortlisted for a home?

You may be contacted by a member of the ADAPT team or the landlord who owns the property. If you are to be made an offer of accommodation, you will be given the address and property details and a viewing will be arranged.



Contact

If you would like further information or have any questions about ADAPT please contact the following:

ADAPT
C/O Coastal Housing Group,
11 Wind Street,
Swansea
SA1 1DP

Phone: 01792 479264/479247

E-mail: admin@adapt-swansea.co.uk



A partnership between:

