



Tenancy Support Scheme

Are you worried about managing your home?

Are things just getting on top of you?

Our Tenancy Support Scheme may be able to help . . .



What people say about the scheme . . .

'Being on the scheme has given me peace of mind'

'I have gained confidence'

Coastal Housing provides accommodation in Swansea, Neath and Port Talbot. We also provide a range of advice and support services to our tenants.

The Tenancy Support Scheme

If you have problems in your home with things like:

- Debt/ money
- Relationships
- Drugs and Alcohol
- Domestic Violence
- Parenting
- Mental Health/ emotions
- Education/work/training

or if things are just getting on top of you . . .

our Tenancy support scheme might be able to help.



What people say about the scheme . . .

‘I am now able to feel safe’

‘I am now debt free’

How can we help?

We will arrange to meet you to get a better understanding of what you want support with. We will then either:

Help you get in touch with organisations that can help you **OR**

one of our experienced Support Staff will work with you to help you feel more in control

Who do you contact?

Emma Williams - 01792 479 263

Des Barnett - 01792 479 267

or e-mail tss@coastalhousing.co.uk

When is the Support available?

Monday to Friday 9:00am until 5:00pm



'it's good to know there are people there to help you'

'being able to talk freely about things that are eating you up'

How do you get in touch?

You can get in touch in a number of ways:

EITHER speak to your Housing Officer about the scheme;

OR tell us you are interested when you are applying for housing;

OR contact the scheme direct.

Confidentiality and Equal Treatment

We want you to make the most of the support available from this scheme. We want you to feel safe and comfortable talking to us about any concerns or difficulties you are having. We will treat any information you give us with respect and we will not judge you.



What people say about the scheme . . .

'the advice and support you get is second to none'

'I'm now starting to believe in myself'